Subject: Maintenance Action Message (MAM), for Global Broadcast Service (GBS) Transportable Ground Receive Suite (TGRS); AN/TSR-8, AN/TSR-11; NSN 5820-01-530-6498, 5820-01-530-6498; LIN: R30658

1. Distribution/Receipt Acknowledgement: Commanders/ Directors of Army Commands (ACOM)/ Army Service Component Commands (ASCC)/ Direct Reporting Units (DRU), Army National Guard (ARNG), US Army Reserve (USAR) Command, and other Service Commanders and Responsible Offices will retransmit this message to all subordinate Commanders/ Activities within 24 hours of receipt, and acknowledge acceptance of this message using the Modification Management Information System (MMIS) within 3 working days. Entry into MMIS is CAC protected and requires login through the Army Enterprise Systems Integration Program (AESIP). The website for AESIP is <https://enterprise.armyerp.army.mil/>. For instructions on how to report acknowledgement, using the MMIS Help function or contact the MMIS Helpdesk.
2. Compliance Reporting:
   1. Compliance with this message shall be tracked in MMIS>
   2. For any MMIS-specific questions, contact MMIS support e-mail: [usarmy.redstone.logsa.mbx.mmis@mail.mil](mailto:usarmy.redstone.logsa.mbx.mmis@mail.mil).
   3. For questions regarding this message, please contact Derrick Lee, ILS Manager, GBS TGRS; (443) 359-7090, [Derrick.c.lee.ctr@mail.mil](mailto:Derrick.c.lee.ctr@mail.mil), DSN: 648-7090.
3. Message Library: This message will be available in the MMIS Safety and Maintenance Message Library at <https://liw.logsa.army.mil>.
4. Background: To transition the AN/TSR-8 laptops operating system from Microsoft Windows 7 to Microsoft Windows 10 in order to improve the warfighters’ cybersecurity posture, configuration management, lower the cost of information technology (IT), and streamline the IT operating environment and meet the DOD’s Microsoft Windows 10 secure host baseline mandate.
5. User Actions: The Dell E6330/E6440 Laptops AN/TSR-8 (NSN: 7010-01-621-2128) must be UPDATED to the current GRS software version 6.1.1. User NEED to contact PEO-C3T, PM TN, PdM SATCOM representatives to receive v6.1.1 software ghost image on DVD for Dell E6330/E6440 Laptop. Follow software installation instructions for upgrading laptops from Win7 to Win10, provided in **ATTACHMENT #1** (GBS WIN7 to WIN10 Software Installation Instructions 09242019). Once complete, Win10 users need to ensure their current GRS software version is 6.1.1.27 Patch 1, Security Update 3. Win10 over-the-air (OTA) Patch 2, Security Update has begun broadcasting with instructions. Patch 2 DVD will be included in the shipment with instructions.
6. Additional Information: If user require assistance, contact the Air Force GBSOC Help Desk. The GBSOC is available 24 hours a day to provide assistance in the operation and maintenance of the GBS AN/TSR-8. The GBSOC can be reached by phone or e-mail:
   1. GBSOC SCHRIEVER AFB, COLORADO SPRINGS, CO Phone: (719) 567-4271/4274; DSN: (312) 560-1683/1681 STUIII: STE2: (719) 567-1683/1681; DSN: (312) 560-1683/1681 Unclassified E-mail: [GBSOC@us.af.mil](mailto:GBSOC@us.af.mil) SIPRNET E-mail: [GBSOC@afspc.af.smil.mil](mailto:GBSOC@afspc.af.smil.mil)
7. Points of Contracts for questions regarding this message are:
   1. PEO-C3T, PM TN, PdM SATCOM, Derrick Lee, ILS Manager, GBS TGRS; (443) 395-7090
   2. PEO-C3T, PM TN, PdM SATCOM, Marie Hallock-Sweet, ILS Support, GBS TGRS; (443) 395-7101
   3. PEO-C3T, PM TN, PdM SATCOM, Albert Jones, Fielding Manager, GBS TGRS, (443) 395-7085
   4. PEO-C3T, PM TN, PdM SATCOM, Aboubacar Fofana, GBS TGRS APM, (443) 395-7089

ATTACHMENT #1

